

Hari Prasad Dhakal

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Summary

Highly skilled Network Administrator with over 10 years of experience in network design, implementation, and management. Adept at optimizing network performance, enhancing security, and ensuring high availability. Proven ability to lead technical teams, manage complex projects, and deliver exceptional customer service.

Professional Skills

- **Technical Expertise:** Cisco Routers, Switches(Cisco, Cambium, HP, Juniper), Firewalls (Fortinet, Cisco ASA/FirePower, Palo Alto, Sophos, Juniper SRX), VPN technologies, Wireshark, Windows Server, Hyper-V, Active Directory, Vmware Esxi, Cisco ISE, Cisco AP, Cambium AP.
 - **Networking Protocols:** BGP, OSPF, EIGRP, VLAN, MPLS, SSL/IPSec VPN
 - **Project Management:** Network infrastructure design, implementation, and maintenance; disaster recovery planning; business continuity
 - **Communication:** Strong written and verbal skills, ability to convey complex technical information effectively
 - **Leadership:** Team leadership, mentoring, training, and development
 - **Analytical Skills:** Network troubleshooting, performance monitoring, capacity planning, security monitoring
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Work Experience

Senior Network Manager

Accessworld Pvt. Ltd., Patan Lalitpur, Nepal

Feb 2020 – Present

- Designed and implemented network infrastructure, improving network Performance.

- Network Migration for improve the Network Performance.
- Network Migration from Cisco catalyst switch to Nexus Switch.
- Implement BGP Dual Multi-homing with failover.
- Managed and maintained network hardware and software.
- Developed and enforced network security policies, reducing security incidents
- Implemented disaster recovery and business continuity plans, ensuring 99.9% uptime
- Mentored junior network administrators, enhancing team productivity

Senior Technical Manager

Leads Innovation Pvt. Ltd., Patan Lalitpur, Nepal

Nov 2019 – Jan 2020

- Led technical teams in network design and implementation at various projects.
- Enhanced network security through the deployment of advanced firewalls and VPNs
- Collaborated with cross-functional teams to integrate new technologies and systems
- Conducted regular network performance reviews and proactive issue resolution

Senior Network and System Admin

DAV College, Jawalakhel Lalitpur, Nepal

Nov 2016 – Feb 2018

- Managed network infrastructure for a campus with 500+ students and staff
- Implemented network upgrades, improving connectivity and performance
- Trained staff on network security best practices, reducing downtime

Senior Technical Trainer

Laba Pvt. Ltd., Anamnager Kathmandu, Nepal

March 2017 – Present

- Developed and delivered training programs on network technologies and security
- Coached and supervised help desk associates, improving support response times
- Provided hands-on training for network configuration and troubleshooting

Computer Point Nepal, Ratnapark Kathmandu, Nepal

March 2006 – Oct 2016

- Developed and delivered training programs on network technologies and security
- Coached and supervised help desk associates, improving support response times
- Provided hands-on training for network configuration and troubleshooting

Network and System Admin

System Bull ICT College, Teku Kathmandu, Nepal

March 2018 – Oct 2019

- Managed and maintained college network systems
 - Implemented network security measures, ensuring data integrity and confidentiality
 - Assisted in network design and deployment projects
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Education

- **Bachelor of Arts (BA)**, Patan Multiple Campus, Patan, Nepal
 - **Bachelor of Computer Applications (BCA)**, Singhania University, Rajasthan, India
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Global Certifications

- **CCNA**, Cisco (2010-09-10)
 - **CCNP**, Cisco (2016-08-27)
 - **MCT**, Microsoft (2009-03-23)
 - **MCSA-Server 2003**, Microsoft (2008-06-03)
 - **MCSE-Server 2003**, Microsoft (2008-07-18)
 - **MCSA-Server 2008**, Microsoft (2012-04-16)
 - **MCITP-Server 2008**, Microsoft (2009-12-24)
 - **MCSA-Server 2012**, Microsoft (2014-04-25)
 - **MCSE-Server 2012**, Microsoft (2014-12-12)
 - **Microsoft Specialist-Hyper-V**, Microsoft (2014-01-23)
 - **JNCIA-Junos**, Juniper (2020-11-24)
 - **JNCIA-SEC**, Juniper (2020-12-02)
 - **NSE4**, Fortinet (2021-09-21)
 - **NSE7 Enterprise Firewall**, Fortinet (2023-11-30)
 - **cnMatrix**, Cambium (2020-04-13)
 - **cnPilot**, Cambium (2020-04-12)
 - **cnMaestro**, Cambium (2020-04-18)
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Technical Proficiencies

- **Network Technologies:** Cisco Routers & Switches (Cisco, Juniper, HP), Firewalls (Cisco ASA, Fortinet, Sophos, Palo Alto, Juniper SRX), Cambium AP/Switch, Dell Server, Cisco Server, HP Server.
- **Security Technologies:** Cisco ASA Firewalls, Palo Alto, Juniper SRX, Sophos, IPSEC, SSL VPN

- **Protocols & Tools:** BGP, OSPF, EIGRP, VLAN, MPLS, 802.1q, STP, RSTP, MSTP
 - **Operating Systems:** Windows Server 2003/2008/2012, Hyper-V
 - **Networking Monitoring:** Capacity, Performance, and Security Monitoring
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Key Achievements

- Successfully lead the network infrastructure design and implementation for major clients including the NTA School Project, Raskot Municipality, Nepal Electricity Authority (NEA), Office of Auditor General etc.
 - Improved network security and reduced incidents by 40% through the implementation of advanced security policies and technologies
 - Achieved 99.9% network uptime by implementing robust disaster recovery and business continuity plans
 - Successfully Migrate windows server 2008 to Windows server 2019, Implement Hyper-V with failover, File Server Migration from Windows server 2008 to Windows 2019 at different customers.
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Projects Involved

- **UN-RCO Nepal**
- **NTA School Project**
- **Office of Auditor General**
- **Nepal Electricity Authority**
- **Department of Transport Management**
- **Nepal Police Headquarters**
- **Goodwill Finance Limited**
- **Raskot Municipality Datacenter**
- **Nepal Army School of Health and Science**
- **AccessWorld Tech Pvt. Ltd**
- **Ministry of Finance**
- **Office of the Investment Board Nepal**
- **Century Bank**
- **Kathmandu Upatyaka Khanepani Limited (KUKL)**

I, the undersigned certify that to best of my Knowledge and belief these data correctly describe my qualification, experience.